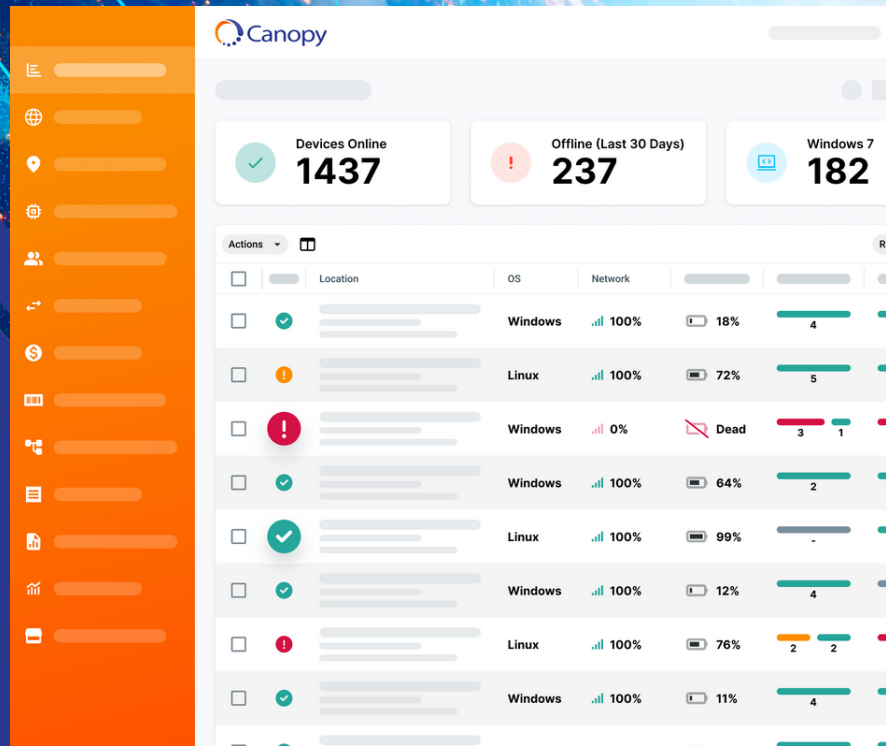




# Reduce Store Equipment Downtime Through Remote Monitoring & Management



## YOUR PROBLEMS

- LACK OF COMPREHENSIVE VISIBILITY**  
Tools falling short in offering a single pane of glass view across your fleet.
- SURFACE-LEVEL MONITORING**  
Settling for basic device pings means missing the true story of endpoint health and performance.
- REACTIVE SUPPORT**  
Customer's flag issues, creating a constant state of support "firefighting".
- MANUAL MANAGEMENT**  
Manual efforts and onsite visits to address device health issues.

## EXPERIENCE CANOPY

Our RMM platform is built for smart hardware systems in retail.

Remotely manage your store's mission critical smart hardware, and reduce downtime.

# THE APPROACH

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## UNIFIED MONITORING

Consolidate your tech monitoring under one platform.

## PROACTIVE ALERTS

Stay ahead with real-time notifications, addressing issues before they escalate.

## AUTOMATED SELF-HEALING ACTIONS

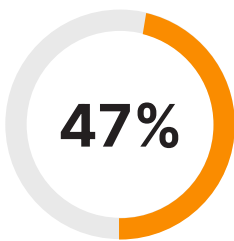
Automate remote triage, DevOps, and development tasks, significantly reducing manual efforts through automated device actions.

## USER-FRIENDLY DASHBOARDS

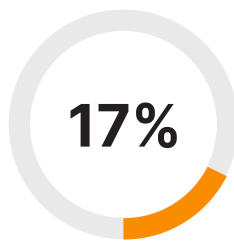
Real-time health metrics and uptime reports all in one place.

# THE RESULTS

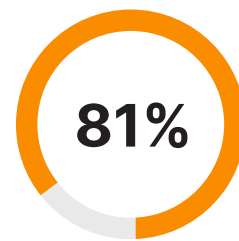
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Customer support tickets proactively eliminated



Onsite technician visits prevented with remote self-healing



Total on-site maintenance support cost avoided

visit [gocanopy.com](https://gocanopy.com) to explore features, use cases, case studies and more.